



MCCSA

2018
2019

ANNUAL
REPORT

MCCSA



OUR VISION

An equitable, cohesive and thriving South Australia.

OUR MISSION

Multicultural Communities Council of SA will support and advocate for all people from culturally and linguistically diverse (CALD) backgrounds to realise their potential as active contributors to the economic, social and cultural life of South Australia.

OUR VALUES



Respect



Collaboration



Integrity



Innovation



Inclusion



Responsiveness

GOALS

MCCSA aims to:

1. Effectively respond to identified social isolation, disengagement and social disadvantage felt by the most vulnerable people within CALD communities.
2. Empower people from CALD backgrounds as active and valued contributors to all aspects of South Australian society.
3. Be recognised as a source of expertise and strong advocacy for the needs and aspirations of CALD organisations, communities and individuals.
4. Build social cohesion and understanding of cultural differences through respectful collaboration with, between and beyond CALD communities.
5. Ensure the sustainability of the organisation through innovative approaches to funding, retention of skilled staff and strategic partnerships.
6. Be an ethical, transparent and accountable organisation.

Chairperson and Chief Executive Report

The past 12 months has been a pivotal year for the Multicultural Communities Council of SA (MCCSA). As an organisation our programs are orientated towards supporting South Australian ethnic communities to participate fully in all aspects of life including social, economic and cultural. Our reach goes beyond the older more established communities; we also work with skilled migrants, international students, family reunion entrants and new and emerging communities.

We offer programs across all life stages from birth with our Kickstarting Childhood Success Program to senior years with our longstanding and much cherished Community Visitor Program, which has now been running for over 31 years. The success of our programs is built on the linkages created with broader stakeholders and a wide range of ethnic communities. Our membership base is currently 120 ethnic community groups. It is a privilege to be able to support and collaborate with our communities to enable them to fully participate as active citizens contributing to the broader voice of South Australia.

We are particularly proud of the range of programs that have been developed due to community demand. Our youth programs have grown exponentially, catering to the diverse needs of this group. These programs provides social and community connections, access to information and skill development, homework support, sporting opportunities, music expression, volunteering experience, leadership development, links to education and employment opportunities. We are extremely proud of the young people who participate in these programs and all that they have achieved, but also of the MCCSA team who support them. A summary of the diversity and reach of our programs is included in the body of this report.

The Multicultural Communities Hub at Gilbert Street enables communities to connect, link, share and support with one another. This year our Hub was utilised 1191 times by 64 community groups for a range of activities including, information provision, social support programs and language classes. This is outstanding!

Demand for our facility continues to exceed supply, as an ever increasing number of smaller communities seek a space to call home.

We thank all stakeholders who have collaborated with us over the past year ensuring that our communities have access to the broad range of services and information that are available to them in South Australia. Our advocacy voice continues to add value on a diverse number of committees and Boards ensuring that the needs of our members are heard.

The work of the Multicultural Communities Council of SA would not be possible without the financial backing of both the Australian and South Australian Governments and in-kind contributions from a range of organisations including Local Government. This year under our charity status we were pleased to receive funding from the Coopers Brewery Foundation for the disability conversion of our new bus. We thank all our sponsors and funding bodies for their continuing support of our work.

MCCSA was founded by volunteers from a variety of backgrounds and today volunteers are integral to the work of our organisation. Our volunteers and communities are the pillar of this organisation. Their goodwill, talent and hard work make an enormous contribution to MCCSA programs and without them we would not be able to do our work. Our Board is elected members who volunteer their time and we have volunteers in a wide range of programs and projects; our heartfelt thanks to all of them for their ongoing commitment.

To the Board and Staff of the MCCSA your dedication and enthusiasm is acknowledged.

Strong foundations have been built for our future work to ensure that we realise MCCSA's vision of a socially cohesive society in which everyone can thrive.

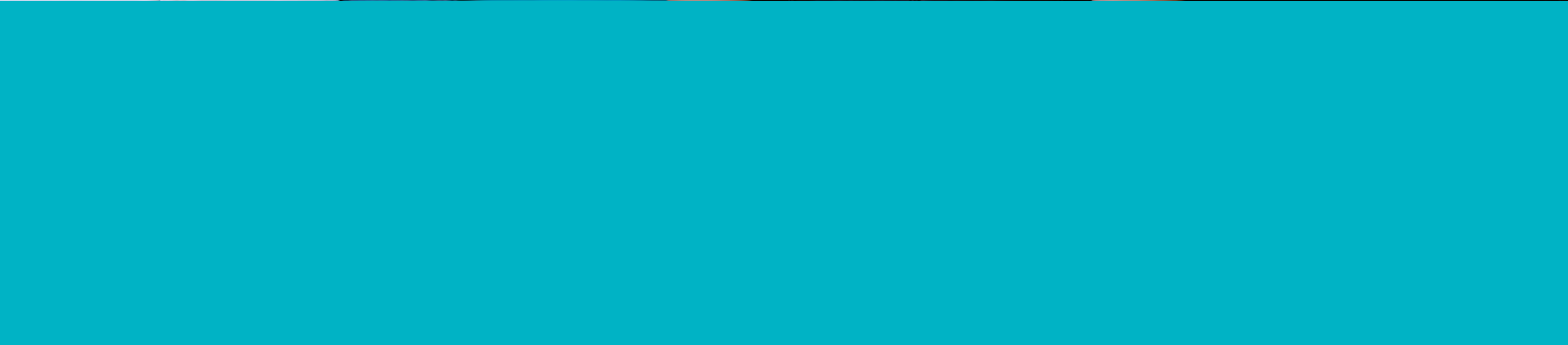


Miriam Cocking
Chairperson



Helena Kyriazopoulos
Chief Executive Officer





Skills and knowledge to boost confidence, capability and resilience



137

MCCSA GROUP
WORKSHOPS, TRAINING
AND GROUP SESSIONS



1040

MCCSA STUDENT
PLACEMENT HOURS



112

MCCSA PLAYGROUP
SESSIONS BETWEEN
KICKSTART AND REGULAR
PLAYGROUPS



169

MCCSA CREATIVE
SESSIONS WITH
ART GROUPS, MUSIC
RECORDING PROGRAM
AND SEWING



Skills and knowledge to boost confidence, capability and resilience

When you come to Australia you often need to acquire new skills and knowledge to help you make sense of your life here and help you flourish. MCCSA has a range of programs which both encourage lifelong learning and help our members boost their confidence, capability and resilience through the acquisition of new skills and knowledge. Many of these programs were developed based on consultation with our membership base or in response to requests.

Our Gilbert Street Community Hub plays a vital role in this process hosting workshops, training sessions, mentoring sessions, volunteer inductions, consultations and forums, language classes (in English and other languages), art classes, playgroups, dance and music practice.

Whether you are a multicultural leader, a senior needing help to understand your rights, someone with a disability, a woman wanting practical skills or a young person or a child who is learning to understand the world around them through play, MCCSA is committed to helping provide skills and assistance to help increase our members' wellbeing.

We know that people need all kinds of skills and knowledge to flourish and our programs range from practical and technical skills such as grant writing, program development and event management down to a sewing class in which community members can develop the skills to make and alter clothing.

We believe learning takes place in a multitude of ways. Sometimes it is facilitated by MCCSA and sometimes it is a community organisation which uses the Hub to offer it's own program. Provision of free access to the Community Hub facilities enables many of our smaller organisations to succeed.

MCCSA understands that people learn important social skills and build an understanding of the world around them through soft skills as well. Our music and youth sports programs play a vital role in helping young people build confidence and resilience.

MCCSA website includes a range of resources including the Successful Communities Toolbox and useful information for members is often included on our Facebook page or in our Community Voices magazine online.

SUCCESSFUL COMMUNITIES

*Intercultural Leadership Development - through Workshops,
Information Sessions and Intercultural Social connections*



11
SESSIONS

62
PARTICIPANTS

36
CULTURAL
BACKGROUNDS



14
OPPORTUNITIES
TO CONNECT

Through a diverse and varied leadership development program MCCSA is creating connections and linkages, building knowledge and sharing information. Beyond pure governance training, this approach enables participants to build their own capacity to achieve their hopes and dreams. These workshops are based on an intercultural approach and are delivered in a style where participants share stories and learn from each other experiences. This year in response to community requests we created and facilitated a total of eleven workshops and sessions around the following topics:

Working with Our People

Our Communications

Grant Writing & Program Development

Event Management

Governance and Leadership

Mentoring

Information and Connections with requested organisations

It is so valuable that people are provided opportunities to connect through all avenues of social, economic, cultural, community and environmental aspects of life in Australia to build confidence and a feeling of belonging across the community. Working with partner organisations to create opportunities to volunteer, contribute, celebrate, develop friendships and connect to the wider community we have connected participants to a varied range of opportunities including Welcome dinners, with the Welcome Dinner Project, the Refugee Council of Australia's Refugee Alternatives Conference, Immigration roundtables, Election Forums, legislative reviews, Walk together and RUOK day.

SUCCESSFUL COMMUNITIES

Intercultural Youth leadership project

30
PARTICIPANTS



3
DAYS

28
CULTURAL
BACKGROUNDS

MCCSA began a new youth leadership program holding the first of our school holiday “Day camps” in April. We brought together young people in a safe and collaborative space to look at:

Leadership versus Management

Working as a Team and Team Work

Identifying your personal skills and advantages

Self-Care and Mentoring

Event Management and Fundraising

Interculturalism versus Multiculturalism.

Participants were also provided with connections to job finding support, universities, other programs and inspiring young leaders. The young people that attended were looking for opportunities to explore their leadership potential, learn new skills especially in mentoring and leadership, expand their interpersonal networks and find pathways and support that will help them set goals for their future and contribute back to their communities.



KICK-START YOUR CHILD'S SUCCESS

 **4**
GROUPS
MANDARIN | ARABIC
HINDI | PUNJABI

98
PARENTS AND
GRANDPARENTS
ATTENDED

46
CHILDREN
ATTENDED ONE OF
THE 4 PLAYGROUPS

370
INDIVIDUAL
SESSIONS
ATTENDED

This education and awareness raising project helps migrant parents and grandparents caring for preschool children to build confidence and gain knowledge to help them safely and successfully raise their children and receive information about services, entitlements and information available for them in South Australia. Respected Federal and State Government representatives and child expert speakers covered topics on children's health, safety, entering preschool, Government financial support, the importance of playgroups and socialisation and introducing English.

This year's participants included mothers, pregnant women, grandparents, dads, spiritual leaders and people who have arrived in Australia recently.

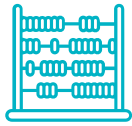
Our participants said -

"Thank you very much for this project. We have a detailed understanding of the resources and parents' help departments in South Australia, which has alleviated our anxiety and made us better integrate into Australia and become more local."

"The Kick-Start sessions were really useful, going beyond my expectation. My opinion is that every parent should attend as they will gain access to basic information to address every issue regarding their family".



PLAYGROUPS AND LEARNING



6
PLAYGROUPS

112
MCCSA PLAYGROUP
SESSIONS BETWEEN
KICKSTART AND
REGULAR PLAYGROUPS

46
CHILDREN IN KICKSTART
PLAYGROUPS FOR ARABIC,
MANDARIN, HINDI AND
PUNJABI SPEAKERS

15
CULTURAL
BACKGROUNDS

To help parents attend the Kickstart Your Children's Success sessions MCCSA ran 4 playgroups with staff and volunteers in addition to our two regular playgroups - the Multicultural Playgroup and the Korean playgroup.

We worked hard to provide stimulating environments for children to play and learn, offering them a wide variety of early learning experiences. Thanks to our wonderful volunteers and our playgroup coordinator the playgroups provided a safe and happy space for children with a variety of toys and equipment. Children had a chance to try new activities such as working with play dough and music. Playgroups are a way for young babies and toddlers to start learning about the world, interact with other children and adults, develop social skills and make friends. Playgroups are always first and foremost meant to be fun; however they have the added benefit of building skills and assisting brain development to help raise confident competent children.

RECONNECT

The Reconnect team is actively engaged with young people and their families from all across Adelaide providing them with one to one support, including family mediation, counselling, practical assistance and referral pathways to help them manage the complex issues in their life,. The information and skill development which is given as part of this program assists clients dealing with a range of issues including family violence, drug and alcohol abuse, family conflict around school, absenteeism, blended families, mental health concerns and overcrowding.

For more information on Reconnect see Section 2

KNOWING YOUR RIGHTS



4 COMMUNITIES INFORMED
ABOUT THEIR RIGHTS AS
OLDER SOUTH AUSTRALIANS

6
SESSIONS

CALD Knowing Your Rights helps older people from CALD backgrounds to understand their rights, and to access information which is culturally sensitive and communicated in their preferred language, through their known networks.

This year Office for Ageing Well (formerly Office for the Ageing) partnered with the Multicultural Communities Council of SA to increase CALD communities understanding of the rights of older people through raising awareness of the key messages in the Knowing Your Rights booklet, regarding existing legislation, information and services.

MCCSA worked in partnership with Chinese Welfare Services of SA Inc., Croatian Care for the Aged Association, Vietnamese Women's Association SA Inc. and the German-speaking Aged Services Association to provide information on:

Health

Accommodation

Planning Ahead

Access to information and services

Safeguarding your rights

Financial Matters.

The communities then shared this information with their community through radio, community and organisational information sessions, articles for newspaper and newsletters.

PATHWAYS TO MULTICULTURAL ACCESS AND PARTICIPATION PROJECT - NDIS

20 MULTICULTURAL AND LANGUAGE SPECIFIC INFORMATION FORUMS

266 PARTICIPANTS

10 LANGUAGES

Greek, Italian, Vietnamese, Chinese (Cantonese/Mandarin), Spanish, Persian (Farsi), Egyptian (Arabic), Indian (Hindi), Khmer.

Uniting SA partnered with MCCSA to raise awareness of the National Disability Insurance Scheme (NDIS) among South Australia's CALD communities, we delivered community forums through a diverse range of communities. MCCSA was a member of the Project Reference Group. The evaluation work of this project highlighted strong learnings in a range of areas including; the value of a co-design approach to engaging with community leaders and organisations, of recognizing their value and expertise around the most effective ways to impact their community; the importance of GP's and allied health services in informing and connecting individuals to the NDIS; and the importance of increasing workforce ratios and diversity.

WASTE MANAGEMENT

4 SESSIONS

20 PARTICIPANTS

10 COMMUNITIES

MCCSA partnered with Green industries and KESAB to increase community understanding of what goes in our council bins, where it goes to and why it's so important to separate waste. The program began with a tour of the Material Recovery Facility at NARWA and the Wingfield Waste & Recycling Centre giving them the opportunity to witness first-hand what happens at the frontline of the waste industry. With many participants coming from a background where waste management practices are not common the sessions were very powerful and occasionally confronting.

Participating community representative were from the Sierra Leone Community of SA, Iranian Women Association of SA, Fullah Friends of SA, Colombian Community of SA, The Eritrean Community SA, Spanish Speaking Seniors, Ivorian Community of SA, Indian Professional Association, Caribbean Association of SA and the Serbian Community of SA. After the successful program all of the participating community representatives will be going back to their community to share what they have learnt and conduct their own waste management information session with their respective groups.

STUDENT PLACEMENTS

5
STUDENT
PLACEMENTS

1040
STUDENT PLACEMENT
HOURS

Students need to build up practical experience in South Australian workplaces and this year MCCSA hosted 5 students for their student placement. This is a two way learning relationship as MCCSA learns from these students as well as offering them experience across a range of our programs. Three students completed practical projects for MCCSA:

Barriers to immunisation for South Australian migrant children

The history of women's suffrage and emancipation

Empowering disengaged male youth: the impact of social inclusion programs on countering violent extremism.

Our students this year were:

Dre Olawayn

Ebony Golding

Erin Matthews

Kim Tran

Phoebe Yates

VOLUNTEERS

205
VOLUNTEERS

The quality of volunteering opportunities for volunteers at MCCSA give them a chance to learn as well as make a contribution. Our volunteers are all ages and for many of our volunteers their time spent at MCCSA can be a bridge to work. We are always happy to be a referee for volunteers who make a worthwhile contribution. The happy journey of the four volunteers who transitioned from volunteers to MCCSA staff members this year shows just how important the experience of volunteering in MCCSA can be.

For more information on our volunteers see section 4.

ART GROUPS

4
ART GROUPS

40
PARTICIPANTS

SPANISH SPEAKING, RUSSIAN SPEAKING, KOREAN SPEAKING AND THE ARMENIAN CULTURAL MINIATURE WATERCOLOUR GROUP

This year our art classes have covered painting, woodcarving, Armenian miniature watercolours, pottery, mosaics and drawing

As well as having fun, forming friendships, maintaining culture and expressing a view of the world through art, these classes also help with observation skills, eye hand coordination, manual dexterity and fine motor skills.

For more information see section 2 and 3.

YOUTH ENGAGEMENT ACTIVITIES

3
YOUTH PROGRAMS



COMMUNITY SPORTS



MUSIC



DROP IN

MCCSA's futsal program enables disadvantaged young people to regularly participate in sport for free.

MCCSA partner with Charles Sturt Council to deliver Drop in sessions at the Brocas house in St Clair. At this Centre peer to peer sessions enable young people to explore solutions to their problems and empowers each to set their own goals with the guidance of our program coordinator. Young people who attend also gain access to free tutoring sessions, free wireless internet, homework support as well as assistance with resume building and connections to a range of youth services including job services. Individualised support for young people that require extra assistance is available. Sessions run from 4pm to 10pm with free meals and refreshments to enable young people to focus on studies and build their social skills. Participants from this program also undertake volunteer opportunities, event planning, take on community leadership roles and 8 young people have moved into employment. A girls only Multicultural group which enabled girls of CALD background to connect in a safe and gain access to free workshops on Art, painting, and storytelling that reflects on their culture and identity.

MCCSA's music program is designed to be a space where like minded young people from all backgrounds can feel safe and respected and build their recording, singing and songwriting skills. While they focus on music, we focus on them and connect them to the individual supports and opportunities they require by providing links to housing support, volunteer opportunities, connections to education opportunities, one to one counselling, even performance opportunities and upskilling around the music industry in SA.

For more information see sections 2 and 3.

SWAHILI SPEAKING SEWING GROUP



MCCSA continued our Swahili speaking sewing project in Kilburn Community Centre, with the group continuing to grow their skills in both making and altering clothing. These are important skills for many of the participants as it means they are able to help their family, their community and develop employment skills. Developing their skills over the course of the year and increasing their connections to the broader community has seen a growth in their sense of belonging and overall wellbeing.

COMMUNITY VISITORS SCHEME (CVS)

63
ATTENDEES



5
TRAINING SESSIONS
AT SUPPORT MEETINGS

In our CVS support meetings our volunteers are taught range of skills which both help them in their volunteering role and their daily life. CVS training sessions included:

Enhancing Volunteers' skills and abilities for supporting residents in aged care facilities

Gentle exercise for older adults

Learning craft techniques suitable for using with older adults

Sharing CVS volunteering stories and skills

Grief & Loss

'Prevention of Elder Abuse' .

For more information on CVS see Section 2

SUCCESSFUL COMMUNITIES WEBSITE



1326
USERS

3989
PAGEVIEWS

This holds a range of useful information for communities wanting to establish, maintain and grow their own organisation. It continues to be accessed on a regular basis by communities.





Creating and fostering connections



1449
COMMUNITY VISITS



435
BUS TRIPS



1191
MEETINGS AND
EVENTS AT MCCSA
COMMUNITY HUB



258
CARER RETREAT
CLIENTS



Creating and fostering connections

In order to feel as though one belongs to a community you must feel connected at various levels. Whether you arrive in Australia on a humanitarian visa, skilled migrant visa or temporary working visas, as a student or through a family reunion visa it can be daunting to create and foster the connections that you need to have a happy and fulfilling life here.

At the most basic level people often want to connect with people who speak their language and understand their culture. People want to connect with people at the same stage in the life cycle as them whether they are seniors, young parents or youth. People want to connect with people who have common interests whether its dance, music, art, sewing or other activities. People want to connect with the organisations that they need to access to help meet their needs whether this is for schooling, work, health, housing, aged care, disability, sporting, volunteering, and cultural. Many people from a multicultural background also appreciate the diversity of Australia and want to connect with people born in other countries as well as people born in Australia.

This is essentially what the Gilbert Street Community Hub and MCCSA has helped to provide. Multiple opportunities for connection at multiple levels, both personal and organisational which help people to build richer more fulfilling lives, accelerate the integration process and support their learning opportunities.

As well as assisting people during their settlement phase and beyond, MCCSA plays a vital role in assisting CALD multicultural seniors have meaningful connections in their life.

Transport to events, activities and social meetings can be a key part of connection and MCCSA transport is particularly important for many seniors as we work with ethno-specific organisations and groups to help facilitate access to outings, events and social support groups.

MCCSA programs, forums and workshops help build a strong and interconnected multicultural community where organisations, leaders and managers can learn from each other.

COMMUNITY VISITORS SCHEME (CVS)

100
PEOPLE VISITED



1449
VISITS

The hard work of many migrants has made substantial contributions to the Australian society we live in today. The Community Visitor Scheme (CVS) is a chance to give back to these people. CVS is a meaningful and valuable program that helps multicultural older people to complete the final journey of their lives in a rich and happy way providing people living in residential care or at home with companionship and a chance to talk in their own language.

For over 30 years MCCSA volunteers have visited multicultural seniors in residential care and now we have been fortunate enough to expand into Home visits which is a growing area of need as more people choose to live at home with the assistance of Home Care Packages. MCCSA volunteer visitors can now support older people who are receiving a Commonwealth Government Home Care Package or who have been assessed for a Home Care Package but are still on waiting list.

The visits of our wonderful volunteers bring some warmth to the life of our senior citizens. We believe that our visits increase their mental, cultural, social and spiritual wellbeing. Particularly for people who have reverted to their native tongue as they age, our volunteers can provide a much needed bridge to staff in facilities as they can communicate the needs of the person they are visiting in English to staff members.

MCCSA feels very proud and rewarded to see multicultural senior citizens build deep friendships with our volunteer visitors. Rather than feel isolated they spend their twilight lives knowing that they are valued. For some of the people we visit hearing news of their country of birth, important religious observances and significant cultural days can be very important.

Some people who have been very withdrawn have started communicating, smiling and making eye contact again after receiving a visit from someone who speaks their language and understands their culture. The importance of the service that our visitors provide cannot be overestimated.

MCCSA CHSP COMMUNITY TRANSPORT



435
BUS TRIPS

1673
VOLUNTEER
DRIVER HOURS

3476
BUS USERS

31 COMMUNITY
USER
GROUPS

Assisting our CALD seniors, people from new and emerging communities who do not drive and people with disabilities our transport service promotes the well-being, integration and enablement of a wide range of people from diverse communities for travel across Adelaide and beyond.

It can be a vital service for people who do not drive, have difficulty accessing transport, or who want to cross Council boundaries or go on outings. Transport users were taken for sightseeing, lunch or picnics to Mount Lofty, Victor Harbour, Murray Bridge, Mitcham Reserve, Monarto Zoo and other destinations and to local social community clubs across Adelaide.

In our pursuit of a vibrant, accessible and affordable community transport service to improve social inclusion and support for people who may be unable to help themselves, we regularly engage with our users to seek feedback on benefits of our services.

As an organisation supported by volunteers we acknowledge the valuable input volunteers make to the success of our transport program. We appreciate their valuable contribution and the feedback we get from our Transport User Group (TUG).

We look forward to continuing our engagement with all stakeholders as we strive to make transport affordable and accessible so that people can stay connected with the world they live in.

MCCSA GILBERT ST COMMUNITY HUB



1191
MEETINGS & EVENTS

64
DIFFERENT GROUPS
& INDIVIDUALS

The MCCSA Gilbert St Community Hub is a multipurpose community space which as well as office space hosts a wide range of activities including: meetings, community gatherings, workshops, forums and training sessions, language classes, dance and music practice, interviews, volunteer inductions, volunteer support meetings, art groups, playgroups, mentoring sessions, consultations, exhibitions and special events.

CARER RETREAT

28
CULTURAL
BACKGROUNDS

258
CLIENTS

16
SESSIONS



The MCCSA carer retreat program supports communities to provide a diverse range of retreat activities to the many CALD people who care for someone that is aged or frail, has a disability, or has a terminal condition. These retreats provide a much need opportunity for carers to refresh, take a small break from their many responsibilities and connect to people who are sharing similar experiences. This year they enjoyed outings to movie festivals, guided tours around the city and trips to the Adelaide Hills.

ACTIVE AND CONNECTED COMMUNITIES PROJECT

16
PARTICIPANTS

2
SESSIONS

11
CULTURAL
BACKGROUNDS

“Active and Connected Communities” with Successful Communities is a new project which is all about connecting people to their local community and visiting new places, organisations, people, community places and services when they first arrive.

Inspired by Communities already doing these things, the project supports participants to replicate the program in their own community through prototyping an idea. It is based on the concept that when they are provided with tools, templates, training, connections and linkages communities can drive low cost programming that better fit their community needs. The program has delivered two sessions with four more to come and covers the following areas: Employment and Getting a Job, Volunteering and Benefits of Volunteering, Local Services and Community, Social Connections and Activities, Home and Family Life, and Health Systems and Other Services.

Participants are taken on various site visits across the Adelaide central business district and introduced to a diverse range of supports, services and opportunities to help them build these connections within their own membership base. This program increases their social connections, helps them to understand their new home, and increases their sense of belonging.

SUCCESSFUL COMMUNITIES

Intercultural Leadership Development - through Workshops, Information Sessions and Intercultural Social connections



Through a diverse and varied leadership development program MCCSA is creating connections and linkages. It is so valuable that people are provided opportunities to connect through all avenues of social, economic, cultural, community and environmental aspects of life in Australia to build confidence and a feeling of belonging across the community. Working with partner organisations to create opportunities to volunteer, contribute, celebrate, develop friendships and connect to the wider community we have connected participants to a varied range of opportunities including Welcome dinners, with the Welcome dinner project, the Refugee Council of Australia's Refugee Alternatives Conference, Immigration roundtables, Election Forums, legislative reviews, Walk together and RUOK day.

For more information see section 1

RECONNECT



This long term collaboration between MCCSA, the Vietnamese Community in Australia SA Chapter and the Overseas Chinese Association completed its 18th year this funding period. As part of a DSS funded and nationally recognised program, the Reconnect team is actively engaged with vulnerable young people and their families from all across Adelaide. The team engages these young people with family, community, education, training, and employment. Group programs that support social connections, access to information and skill development also help support these vulnerable young people as they deal with a range of concerns and complex issues.

For more information on Reconnect see Section 1

YOUTH ENGAGEMENT PROGRAM

MCCSA delivers a suite of youth programs that work together to engage young people in positive spaces and peer relationships.



**COMMUNITY
SPORTS**

72
BOYS

20
GIRLS

90
SESSIONS

This inclusive futsal program provides a genuine alternative for disadvantaged young people who can't afford or lack the talent to join mainstream clubs to regularly participate in sport for free. The program is also designed to reduce social isolation by providing them with the opportunity to connect with their peers through futsal. These sessions attracted participants of African, Asian and Middle Eastern Heritage. The girls only session on Friday evenings is an opportunity for young girls of Muslim faith to enjoy sport with their peers and friends from other cultures in a safe environment, preserving their culture whilst participating in sporting activities to promote health and wellbeing. Responding to demand the young people hosted their first school holiday indoor futsal tournament. A knock out competition was held where the winning team was rewarded with a trophy and medals. This will become a regular event for participants. This program is also very valuable in recruiting and connecting young people to the wider range of MCCSA youth programs. In addition 96 students from the Adelaide Secondary School of English benefit from weekly lunch time futsal sessions which create common ground and positive social connections between new students.



MUSIC

90
PARTICIPANTS

50
SESSIONS

OVER 150
SONGS RECORDED

Every Wednesday afternoon young people crowd around the recording studio at Northern Sound system, they are patiently waiting for their turn in the recording booth. While waiting they build friendships, share stories, problem solve, collaborate and mentor one another around both music and life. MCCSA's music program is designed to be a space where like-minded young people from all backgrounds can feel safe and respected. While they focus on music, we focus on them and connect them to the individual supports and opportunities they require by providing links to housing support, volunteer opportunities, connections to education opportunities, one to one counselling, even performance opportunities and upskilling around the music industry in SA. 12 to 20 young people attend these sessions every week, with numbers sometimes swelling to 35 at times. This flexible delivery model connects the MCCSA youth team to diverse young people that can be hard to reach with standard approaches.



**DROP
IN**

80
BOYS

26
GIRLS

43
SESSIONS

MCCSA partner with Charles Sturt Council to deliver Drop in sessions at the Brocas House in St Clair. This program is completely youth driven and creates a safe space that facilitates positive social interaction and builds meaningful connections for disadvantaged youth. The peer to peer nature of these sessions enable young people to explore solutions to their problems and empowers each to set their own goals with the guidance of our program coordinator. Young people who attend also gain access to free tutoring sessions, free wireless internet, homework support as well as assistance with resume building and connections to a range of youth services including job services. Individualised support for young people that require extra assistance is available. Sessions run from 4pm to 10pm with free meals and refreshments to enable young people to focus on studies and build their social skills. Participants from this program also undertake volunteer opportunities, event planning, take on community leadership roles and 8 young people have moved into employment. A girls only Multicultural group enabled them to connect in a safe way and gain access to free workshops on art, painting, and storytelling that reflects on their culture and identity.

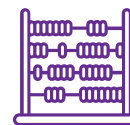


MCCSA PLAYGROUPS

2 PLAYGROUPS

**12 CULTURAL
BACKGROUNDS**

**64
CHILDREN**



Three years have been passed since the two ongoing MCCSA playgroups (the MCCSA Multicultural playgroup and MCCSA Korean speaking playgroup) were established due to community requests and the needs of the parents attending the Kick Starting Childhood Success Pilot program in 2016.

In the Korean playgroup, children aged 0-5 years have had a chance to absorb the culture of their home country as they alternate between English and Korean activities. Parents who are lacking the support from their extended Korean family are given the opportunity to help each other and form a network to raise their children in Australia. This reduces their sense of loneliness and has seen the establishment of valued friendships.

Both playgroups have helped to improve children's social skills and cognitive development through play.

As parents have seen how profoundly the playgroups affects children's growth they have been inspired to also participate in various types of playgroup operated by PlaygroupSA and other independent groups. The playgroups they have joined include the Sensory playgroup and the Musical playgroup. This means that they spend time connecting with, playing with and learning with children from a range of cultures.

Our playgroups are a wonderful opportunity for multicultural parents to build valuable relationships and social networks and for their children to develop their skills and set the foundation of future success.

ART GROUPS

Over the last four years, MCCSA has been making great efforts to support four multicultural communities art classes: the Armenian Miniature Watercolour Painting Group and 3 language specific art groups in Spanish, Korean and Russian

These art classes have given our aspiring artists opportunities to engage in their life in positive, healthy and fulfilling ways and maintain the social and cultural connection to their communities. The artistic activities are having a profound impact on the lives of these multicultural groups, are an important part of their life and are clear evidence the positive impact of artistic activities.

For more information refer to Section 1

SWAHILI SPEAKING SEWING GROUP

The Swahili speaking sewing project in Kilburn Community Centre has been held in a space shared with other local community members. This has extended their social relationships and their potential customer base. The groups growing connection to the centre, other users groups, and their local community has seen a growth in their sense of belonging and overall wellbeing.

For more information refer to Section 1

KICK-START YOUR CHILD'S SUCCESS

98
PARENTS AND GRANDPARENTS ATTENDED

46
CHILDREN ATTENDED ONE OF THE 4 PLAYGROUPS

As well as providing valuable information for parents and grandparents of 0 to 5 years olds this program also helped to build friendships. We were happy to see a number of Mums forming friendships in the program with one group still continuing to meet more than 9 months later.

For more information refer to Section 1

PATHWAYS TO MULTICULTURAL ACCESS AND PARTICIPATION PROJECT

266
PARTICIPANTS

This awareness raising program on the National Disability Insurance scheme (NDIS) for CALD communities which was supported by a consumer and carer group from CALD backgrounds living with a disability helped to develop a "Connect and Navigate" model which highlighted the value of social capital in addressing barriers to accessing NDIS support.

MCCSA is very grateful to all the community and religious organisations which helped to facilitate the 20 sessions which were held for CALD community members.

For more information refer to Section 1

KNOWING YOUR RIGHTS

MCCSA worked in partnership with four ethno specific aged care organisations: Chinese Welfare Services of SA Inc., Croatian Care for the Aged Association, Vietnamese Women's Association SA Inc., German-speaking Aged Services Association to increase CALD communities understanding of the rights of older people through raising awareness of the key messages in the Knowing Your Rights booklet. One of the added benefits of this project was that newer workers and students got to meet on a regular basis with older workers with decades of experience in providing ethno-specific aged care services. This was definitely seen as a benefit for these newer workers as it helped their own professional development.

For more information refer to Section 1

INTERCULTURAL YOUTH LEADERSHIP PROGRAM

This program which brought together young people from 28 different cultural backgrounds in a safe and collaborative space was a great opportunity for them to expand their interpersonal networks. Young people were assisted with connections to Job finding support, universities, other programs and inspiring young leaders.

For more information on these programs refer to Section 1

REFUGEE WEEK IN NARACOORTE

This two day visit to Naracoorte to commemorate World Refugee Day gave young people of refugee and migrant background, living in Adelaide, the opportunity to share their unique stories with students at Naracoorte High School. Sharing stories builds understanding of each other's lives and helps everyone appreciate the diversity of South Australia's population.

For more information refer to Section 3





Helping shape the world we live in



4

SUBMISSIONS TO
STATE AND FEDERAL
GOVERNMENT



REPRESENTATION ON

22

BOARDS AND
COMMITTEES



23,667

WEBSITE HITS AT
MCCSA.ORG.AU



3162

SOCIAL MEDIA
FOLLOWERS & EMAIL
SUBSCRIBERS



Helping shape the world we live in

South Australians from a multicultural background represent a significant proportion of South Australia's population. There are times when the needs and desires of this group are identical to that of the broader South Australian population and there are times when they have specific needs for a variety of reasons. This may be because they are recent settlers and still learning about South Australia and Australia. It may be because they are entering the employment market and finding that they are facing additional barriers as an employee whose first language is not English and whose references are from unknown overseas employers. It may be because they are at higher risk of exploitation and wage theft because they do not understand their rights as an employee in Australia. It may be because they have literacy issues in both their own language and in English. It may be because they come from quite a different environment such as a refugee camp. It may be difficulties with spoken English. The agencies and systems in South Australia might be quite different to the country that they came from. They may be also be dealing with legacies from the past which may have included torture and trauma.

What MCCSA does as a peak body is to help put forward the multicultural voice to help shape the world we live in. We do this in a variety of ways. We engage in traditional advocacy methods such as submissions, meetings with key organisations and ministers, consultations and forums and listening to our members. We also sit on multiple committees and boards.

MCCSA also helps put forward the multicultural viewpoints in more informal ways. We do this through our Community Voices publication, through videos, social media, art, music and our Gilbert Street Hub Mural. Our events help give people an insight into both the multicultural community as a whole and occasionally specific communities.

Our multicultural voices need to be heard across all areas of society including Government, key SA organisations and the general community. MCCSA believes that by constructively contributing to key debates and having a voice on important issues, by helping people and organisations understand the needs, concerns and background of SA's multicultural citizens we can help to positively shape the world we live in

We believe knowledge, connection and understanding helps build a better world.

4 SUBMISSIONS

Select Committee on Wage Theft in South Australia.

Multicultural Legislative Review discussion paper.

Review into Integration, Employment and Settlement Outcomes for Refugees and Humanitarian Entrants

Economic and Finance Committees Inquiry into the Economic Contribution of Migration to South Australia

REPRESENTATION ON 22 BOARDS AND COMMITTEES

Adelaide PHN Refugee Reference Group

Africans Nations Cup Organizing Committee

Ageing In a Foreign Land Planning Committee

ARAS

Australian Gas Networks

Australian Multicultural Foundation

CALD Carers and Consumers National Reference - Mental Health Australia

Every Life Matters Salisbury group

Care Search Advisory Group

Carer representative at MHA, FECCA and NEDA alliance group

Community Visitors Scheme Network SA

COTA SA

German Care for the Aged

Royal Adelaide Hospital Consumer Advisory group

SA Ambulance Service Consumer Advisory Committee

SA Peaks Alliance

SA Water Consumer Advisory Committee

SACOSS

Somalia Community Counsel Advisory Committee

South Australian Community Transport

Stop Racism Taskforce

WWWYN - Western Workers with Youth Network

MCCSA COMMUNITY VOICES

The MCCSA's Community Voices magazine continues to be a huge hit. This year our publications were sent out to over 1300 recipient including community leaders, local and federal Members of Parliament, service providers and Local Government representatives.

The publication recognizes and acknowledges the good work and our CALD community leaders and also highlights past and upcoming events or programs. It is a way to communicate important local, national and international information. It also provides an opportunity to shine the spotlight on the quiet achievers in our communities and features our migrant's journey to Australia.

All our publications can be accessed via our website
mccsa.org.au/community-resources/community-voices/

REFUGEE WEEK IN NARACOORTE

1 REGIONAL
OUTREACH
PROGRAM

19
YOUNG
VOICES

300+
PARTICIPANTS

For the second year, MCCSA commemorated World Refugee Day by taking a group of ethnically diverse young people for a two day exchange visit to Naracoorte. A small grant from the Department of Home Affairs supported this trip which was designed to give young Adelaideans of refugee and migrant backgrounds the opportunity to explore regional SA and share their unique stories with students at Naracoorte High School. On the first day, the young people facilitated an interactive session for a group of students at the Independent Learning Centre. On the second day, the group visited Naracoorte High School where they conducted interactive sessions in different classes, sharing stories and hearing from the students. After class sessions, Gabriel Akon and Oc3aneyes did a music performance at the school assembly. During lunch time, the team conducted a soccer clinic for boys and girls, which concluded the visit. MCCSA will seek to continue to provide these opportunities for young people.

ART, MULTIMEDIA AND MUSIC



1 WALL
MURAL

2 ART
EXHIBITIONS

4 ART
GROUPS

24
VIDEOS

150
SONGS RECORDED

MCCSA continues to foster creative talent and give a voice to our various community members through a variety of mediums.

WALL MURAL

Our wonderful new mural on our Gilbert St Hub helps shape our local community by visually communicating to local residents in the City of Adelaide about diversity.

MCCSA was very excited to be approached by the SANAA : a better world through creativity team, to collaborate with them in creating an eye-catching mural.

Each year, incoming African street artists have worked together with local South Australian street artists, on large scale murals right across the CBD. During the week-long collaboration between Zambian artist Mwamba Chikwemba, Australian artist Julia Townsend, Kenyan artist Thufu B and Indigenous artist Elizabeth Yanyi Close engaged local residents who actively watched it's progress and connected with each other and the artists.

Learning about each other can be a fun process!

ART EXHIBITIONS

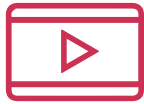
SALA - Somalian Youth group - 'Me and my role models'

Multicultural Women's Art Exhibition

Women and youth had a chance to express themselves at our two art exhibitions this year. The diversity of the art reflects the many different ways in which people see the world and view themselves.

ART GROUPS

For more information see section 1 and 2



24 VIDEOS

1 MUSIC VIDEO

11 INTERVIEWS

12 COOKING VIDEOS

VIDEOS

MCCSA Harmony Week 2019 - "We Are All Humans" Music Video Launch

We are all humans had 585 You tube views and 48 shares on Facebook with a total reach of 8477

For this year's Harmony Week celebrations, MCCSA launched our 'We are All Humans' a music video which was written, recorded and produced by a group of young people from diverse backgrounds in collaboration with the MCCSA Youth Development Team. The message behind the song is that people come from different parts of the world to live in and contribute to Australia. Our difference is our biggest strength. We should celebrate our diversity and show our acceptance for one another. The video was recorded during the summer holidays with the support of Max Folly and broke all of MCCSA's social media records

MCCSA has also uploaded on our website 11 interviews with cooks from our successful Food from our Homeland project and 12 cooking sessions showcasing a range of dishes from different countries. The interviews give an insight into life in Armenia, Bangladesh, Philippines, Greece, Indonesia, Korea, Latvia, Iran, Russia, Venezuela and how our talented cooks have found life in Australia.

Take the time to listen to our wonderful cooks views on life which can be found at www.mccsa.org.au .

Ahkter Rahman

Anastasia Volis

Clair Ross

Gloria Cisneros de Pares

Henny Alianto Kadarwsman

Ints Pukitis

Lilit Petrosyan

Miriam Cocking

Nikolay Kalistratov

Shohreh Entesari

Ulla Gicasvili

MCCSA MUSIC PROGRAM

Music has the capacity to reach very wide audiences and a wonderfully diverse range of music has emerged for the 90 participants who have joined our music program at Northern Sound System. This project gives young people a safe and respectful place to explore with others what it is like to be a young person from a diverse background in Australia and to have a voice through song about things which are important to them.

For more information see Section 2

12 EVENTS

MCCSA continues to host and participate in a range of events which bring together a wide range of people to explore different aspects of life in Australia.

Australia a Country of Belonging: Murray Bridge

Harmony Day - bowling

International Women's Day Morning tea

Lost in Translation

MCCSA Volunteers Christmas Lunch

Men's Health Forum

Northern Cultural Cup

Refugee week: Naracoorte Youth Visits

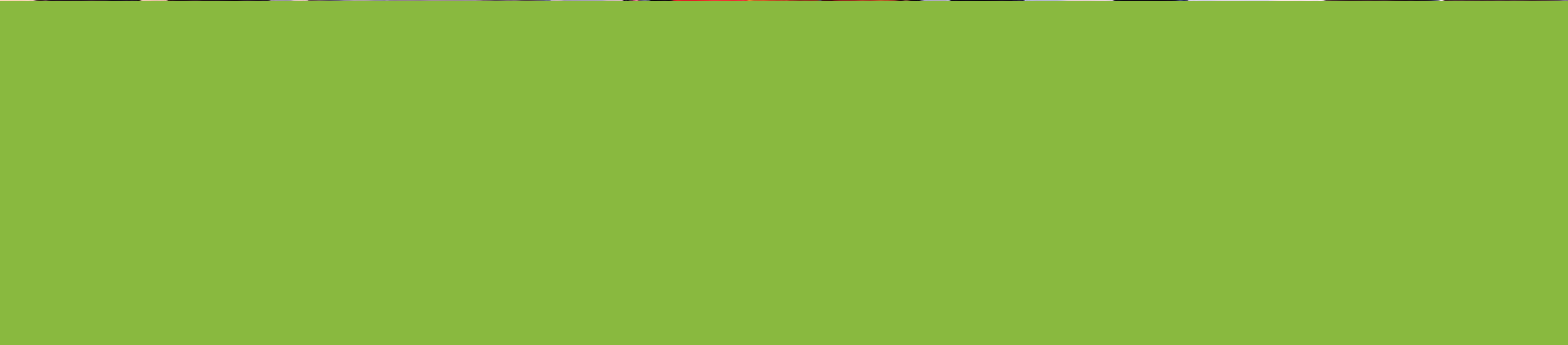
SALA opening

The Next Wave - Youth Week Music Performance

Welcome dinner (lunch) - Harmony day

Youth Expo





Building a stronger future



175
MCCSA MEMBERS



205
VOLUNTEERS
8768 HOURS (5.5 FTE)
SPEAKING 68 LANGUAGES



153
PARTNERSHIPS,
COLLABORATIONS AND
REFERRAL AGENCIES



20
STAFF (10.75 FTE)
SPEAKING
28 LANGUAGES



Building a stronger future

The MCCSA team (which includes our members, volunteers, Board and staff), our partners, collaborators and referral organisations and our funding Agencies combined, are helping to build a stronger future for South Australia in which people from all backgrounds can thrive.

By working together with goodwill and combining our diverse skills and experience, MCCSA has been able to deliver a diverse range of programs and services to the community and ensure that the voice of multiculturalism is heard. When people from a multicultural background are given the opportunities, connections and knowledge they need to establish them in South Australia and thrive, all of South Australia benefits as the State builds a stronger more resilient future with a more diverse skill base.

MCCSA MEMBERSHIP

175
MCCSA MEMBERS

28
NEW MEMBERS

9
LIFE MEMBERS

New Community Members 2018-2019

Australasian Association of Ayurveda Inc

Adelaide Malay Association Inc

Australia Donna Association (SA) Inc

Brazilian Ethnic School Inc

Bottles For School Incorporated Association

Disability Recreation And Sports SA

Hindu Council of Australia - SA

Kenyan Association of South Australia

Nigeria Association in South Australia

Nokutenda Disability Foundation Inc

Subud Adelaide

Sanna Ink Limited

The Latvian Association of South Australia Inc

Telugu Association of South Australia Inc

The Thai Culture and Arts Association of South Australia Inc

The Thai Festival & Cultural Association of South Australia Inc

The Sudanese Cultural and Social Society of South Australia

Life Members

Dr Antonio Cocchiaro AM

Mr Bruno Krumins AM

Dr Ian Harmstorf OAM

Mr Jurek Dnistrjanski

Mrs Maria Dnistrjanski

Mr Michael Schulz

Mrs Miriam Cocking

Mr Randolph Alwis AM

Mrs Sofia Kanas OAM

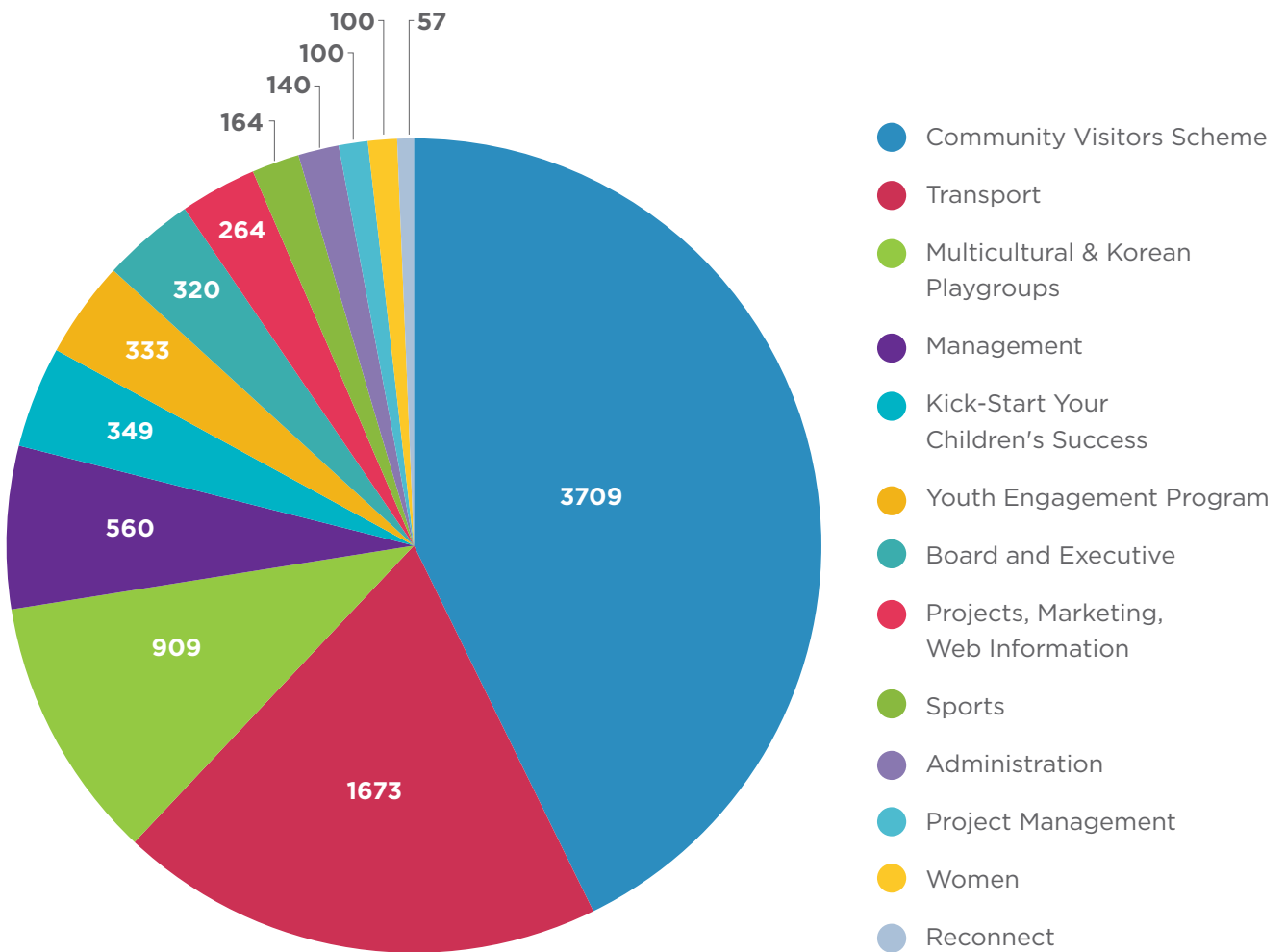
VOLUNTEER CONTRIBUTION

205
VOLUNTEERS

8768
HOURS

68
LANGUAGES

	Total hours	Languages	Number of volunteers
2017/2018	4669	31	132
2018/2019	8768	68	205



68 LANGUAGES SPOKEN BY OUR VOLUNTEERS

Albanian	Greek	Punjabi
Amharic	Gujarati	Romanian
Arabic	Hindi	Russian
Bengali	Hungarian	Rutherfordian
Bhojpuri	Illacano	Scottish
Bosnian	Indian	Serbian
Burmese	Indonesian	Slovak
Cambodian	Italian	Slovenian
Cantonese	Japanese	Somali
Chagga	Khmer	Spanish
Chinese	Korean	Swahili
Croatian	Laos	Swedish
Czech	Latvian	Syrian
Danish	Lebanese	Tagalo
Dutch	Malay	Tami
Egyptian	Malayalam	Telegu
English	Mandarin	Tigrinya
Farsi	Nepali	Tunisian
Fijian	Oromo	Turkish
Filipino	Palestina	Ukrainian
Finnish	Persian	Urdu
French	Polish	Vietnamese
German	Portuguese	

2018/2019 VOLUNTEERS

Aarushi Seth	Chrysanti Chandra	Fatima Salihi
Adjtya Trjpatnj	Chuying Xiao	Fatma Sheikh
Adnan Ibrahim	Cinzia Schincariol	Fellicia Emily Stanzah
Ailin Liu	Cornelia Wilske	Florine Fernandes
Albert Wai Sing Chan	Danika Leak	Fook Chuen (Fritz) Lee
Aleksandra Ewa Machalica	Despina Maragozidis	Franca Antonello
Alessandro Sereni	Diane Tranphan	George Sourbis
Alina Barszczowska	Dimitra Grigoriadis	Giorgia Caruso
Ana Mrkic	Domenica Cirelli	Giovanni Forgione
Anastasia Svetlichny	Dr Daniela Costa	Gisela Schulz
Anastasia Tsompanoudis	Dr Ian Harmstorf OAM	Grace Madden
Anastasia Volis	Dr Warwick Rayment	Grigorii Ziborov
Andrea Hennings	Efstratios (Stratos) Safracidis	Gurpreet Kaur Bachhal
Andrea Stylianou	Eiman Abdul Rahma	Haidee Orellana
Angela Palumbo	Elpinki Christopoulos	Hailun Liu
Anil Sharma	Elsy Joumma	Hajra Omanovic
Anna Zacharko	Elvira Gabriella Helen Varricchio	Hamza Begovic
Annie Cree	Emaly Rattanatry	Hana Ali
Arianna Maria Reitano	Etty Garabelli	Hana Carolina Medina Moreno
Biljana Kolundzic	Eva Wong	Harula Mollas
Brock Gale	Evelina Stylianopoulos	Hasan Al-Bazzaz
Catherina Vidal-Lara	Ezra Lee	Helen Arvins
Cheuk Ying (Jennifer) Lau	Fabrizio Felcher	Hellina Barnes
Christa Schlosstein	Falmay Shahbedin	Hetal Waghela
	Fatemeh Mahmoudian	Hildegarda Anna Jakubowski

2018/2019 VOLUNTEERS (CONT)

Hom Hey	Krystyna Pawlisz	Marina Walker
Hon Ming Wong	Lal Sailung	Marwa Abouzeid
Hyejin Hwang	Lan Pham	Marwa Arfa
Ibrahim Ali	Le Kim Yen Tran (Ki)	Mary (Maria) Marttinen
Imay Farah	Lei Zhang	Marzieh Khosravanifar
Inger Periera	Leon Jakubowski	Michelle Brigham
Irene Pikusa	Leszek Hermanowicz	Milan Andelkovic
Isabella Bracco	Lijun Deng (Alii)	Milica Runic
Isha Muya	Lily Lui	Minh Khai Ong
Isha Tapan Patel	Ljubica Vidovic	Miriam Cocking
Janek Flatou	Lu Gun	Mislav Margetic
Jenny Ngjin	Lucio Mancini	Monika Stein
Jiamei Yu	Lucyna Hermanowicz	Nadezhda(Nadia) Kalinina
Joakim Vihermaki	Lul Hussein Issak	Nanee Kim
John Vyrnios	Mabruka Obsa	Nasir Hussain
Jolanta Sturm	Machiko Dunphy	Navjot Kaur
Joo Hyun Cho	Maggie Asaad	Nelida Azucena Rasgido
Julia Kwok	Maheshwar Antony	Nicholas Brummer
Junyi (Angelica) Chen	Malgorzata (Gosia) Skalban OAM	Nicole Donaldson
Jurek Dnistrjanski	Mandira Sarma	Niels Van De Kreeke
Karina Kung	Marcelina Mendoza Nunez	Nina Elzbieta Lenarcik
Karina Sader	Marcus Sales	On Ki Angel Yeung
Katarina Cadez	Margota Pukitis	Ozgur Varlik
Kathrin Kerelos	Maria Dnistrjanski	Patrizia Kadis
Kelvin Wong	Maria Vardakastani	Paula Spagnuolo
Kishor Chand	Marija Sosa	Peter Anglberger
Kotaiba		

MCCSA BOARD 2018/2019

Peter West	Swatiben Patel
Radwa Alobaid	Tatiana Martelo
Rajendra Pandey	Theofilaktos Grigoriadis
Rajni Bala	Thi Hai Le
Rebecca Larizza	Thi Nu Chau Vo (Carol)
Sandra Frances Marchetti	Thi Thanh Quyen Vo (Phoenix)
Sang-Hee Cho	Tim Siu
Sareyo Hussein Issak	Tony Saad
Scott William Donaldson	Tu Anh Pham
Sepidah Ebrahimi	Tu Kim Thoa Nguyen
Sheela Langberg	Ursula Eva Munro
Shiying Li (Annetta)	Veronika Hamsikova
Shweta Sharma	Vincent Khang
Sidney Jamieson	Vladimir Kovac
Silvio Iadarole	Wendysia Sen
Sisi Hu	William Barnes
Sofia Deanna Torchia	Xiaohui (Abby) Liu
Soo Young Jeoung	Yahye Aden
Srinivasan Narayanawamy	Yanni Liang
Stella Savoutakis	Yi-Hsuan Chang
Stuart Campbell	Yuly Kozlova
Sumeya keyse Abdinoor	Yuping Chen
Sung Hee Cho	Zuzana Begovic
Susan Cameron	

Board Executive

Chairperson

Mrs Miriam Cocking

Deputy Chair

Dr Ian Harnstorf OAM

Treasurer

Silvio Iadarola

Board Members

Dr Daniela Costa

**Malgorzata (Gosia)
Skalban OAM**

Margota Pukitis

Nasir Hussain

Patrizia Kadis

Rajendra Pandey

Renè Grypma

153 PARTNERSHIPS, COLLABORATIONS AND REFERRAL AGENCIES

89 PARTNERSHIPS &
COLLABORATIONS

4 RESEARCH
COLLABORATIONS

64 REFERRAL
AGENCIES

Flinders University: *The social and wellbeing values of shared meals provided at Cultural and Linguistically Diverse organisations*

Multicultural Centre for Women's Health (MCWH): *the MUSES*

NHMRC Partnership Project: *Investigating the inclusion of vulnerable populations in Advance Care Planning: Developing complex and sensitive public policy*

UniSA: *Exploring the positive impact of refugees in society: Social, cultural and economic contributions of humanitarian migrants'*

PROGRAM AND PROJECT COLLABORATIONS AND PARTNERSHIPS

Act Now Theatre	Fullah Friends	Polish Women's Association
Active Progress	Gabriela Mistral Spanish Speaking School and Centro Cultural	Refugee Council of Australia
Adelaide City Council	German-speaking Aged Services Association	Royal Life Saving SA
Adelaide Football Club	Glenelg Bowling Club	SA Water
Adelaide Secondary School of English	Gurdwara Sahib - Punjabi Temple	SANAA - A Better World Through Creativity
Armenian Cultural Association of SA	Greek Orthodox Community of SA	Serbian Community of SA
Australia Day Council	Green Industries SA	Sierra Leone Community of SA
Australian Refugee Association	History Trust of South Australia	Somalian Community
Baptist Care	Indian Professional Association	South Australia Department for Education
CaFHS	Iranian Women's Organisation of SA	Spanish speaking communities
Camp Wellness	Islamic Society of SA	St Mary & Anba Bishoy Coptic Orthodox Church
Caribbean Association of SA	Ivorian Community of SA	Study SA
Centrelink	Kesab	Sturt Street Children's Centre
Chinese Welfare Services of SA Inc.	Kidsafe SA	TAFE SA
City of Charles Sturt	Kilburn Community Centre	The Rural City of Murray Bridge
City of Playford (Northern Sound System)	Korean Adelaide Presbyterian Church	The University of Adelaide
City of Port Adelaide Enfield	Kudos Services	Thriving Neighborhoods Collective
City of Salisbury	Lebanese Maronite Catholic Church	Ukrainian Community of SA
City of West Torrens	Macedonian Community of SA	Uniting Communities SA
Colombian Community of SA	Metropolitan Fire Service	UniSA
Coordinating Italian Committee	Migration Museum	Vietnamese Community in Australia SA Chapter
Croatian Care for the Aged Association	Mission Australia	Vietnamese Women's Association SA Inc.
Drug and Alcohol Services SA (DASSA)	Multicultural Centre for Women's Health (MCWH)	Vishva Hindu Parishad of Australia Inc. (SA)
Eritrean Community SA	Naracoorte High School	Welcome Dinner Project
EthnicLink	Office for the Ageing	Welcoming Australia
Every Life Matters Suicide Prevention Network	Office for Women	Women's and Children's Hospital
FECCA	Overseas Chinese Association of SA Inc.	Women's Safety Services SA
Feros Care	Pakistani Australian Connections of SA	Youth Justice
Foley Pictures	Playgroup SA	
Flinders University		
Freemasons Foundation Centre for Men's Health		

REFERRAL AGENCIES

ACH Kapara Hostel	Eldercare Cottage Grove	Roma Mitchell Secondary College
Adelaide High	Eldercare The Lodge	Salisbury High
Adelaide Secondary School of English	Estia Health Daw Park	Southern Cross Care Bucklands
Alders Gate aged care	Estia Health Kensington Gardens	Southern Cross Care John Paul II
Allity Walkerville Aged Care	Fullarton Lutheran homes	Southern Cross Care Labrina Village
Anglicare SA	John Paul 11 Southern Cross Care	Southern Cross Care Mount Carmel Residential Care
Ashman Grove Residential Aged Care	InHome Care	Southern Cross Care Pennington
Bene Aged Care St Agnes	Kilkenny Primary	Southern Cross Care Pines Lodge
Bene Aged Care St Clair	LHI Glynde	St Anna's Residential Care Facility
Bene Aged Care Woodville	Life Care Churches of Christ	St Basil's Aged Care Croydon
Bupa Aged Care Modbury	Life Care Parkrose Village	St Hilarion Aged Care
Calvary Flora McDonald Retirement Community	North Eastern Community Nursing Home	St. Louis Nursing Home
Child and Adolescent Mental Health Services	Oakden Green Aged Care	Thomas More College
Churchhill Retreat	Oakwood Aged Care	Underdale High
City of Unley	Olive Grove Aged Care	Uniting Communities Aldersgate
Clayton Church Homes	Parafield Garden High School High	Warrina Park - Paradise
Clayton Church Homes Magill	Pennwood Village	Woodville High
Cottage Grove- Eldercare	Resthaven	
Eldercare Allambi	Craigmore	

12 OUTSIDE FUNDING SOURCES

11 Funding Grants and Contracts

Department of Human Services Australian Government

Department of Human Services SA

Department of Social Services

Department of the Premier and Cabinet

Drug and Alcohol Council SA

Green Industries SA

Multicultural Affairs

Office for Ageing Well (formerly OFTA)

SA Water

SAFECOM

Uniting SA

1 Charitable Donation

Coopers Brewery Foundation

STAFF

Chief Executive Officer
Helena Kyriazopoulos

Manager Projects
Kristin Johansson

Manager Programs
Megan Hill

Accountant
Sharon Mooney

Administration
June Lee

Finance
Ling Giang

Community Visitor Scheme
HeeYoung Lim

Community Visitor Scheme
isabella Bracco

Community Visitor Scheme
Florine Fernandes

Community Visitor Scheme
Karina Sader

Community Visitor Scheme
Maggie Asaad

Community Visitor Scheme
Milan Andelkovic

Kickstart Your
Children's Success
Lena Gasparyan

Kickstart Your
Children's Success
Xiaohui (Abby) Lui

Reconnect
Savry Ouk

Successful Communities
Megs Lamb

Transport & Communication
Sidique Bah

Transport
Ljubo Alympic

Youth Engagement
Ukash Ahmed

Youth Engagement
Gabriel Akon

28 LANGUAGES SPOKEN BY MCCSA STAFF

Arabic

Armenian

Bosnian

Cantonese

Croatian

Dinka

English

French

Fullah

Greek

Gujarati

Hindi

Hokkien

Italian

Khmer

Konkani

Korean

Krio

Malay

Mandarin

Marathi

Russian

Serbian

Somalian

Somalian May-May

Spanish

Swahili

Vietnamese