

WORKING WITH CULTURALLY AND LINGUISTICALLY DIVERSE COMMUNITIES

Organisation	Resource	
Centre for Culture, Ethnicity and Health (CEH), Summer Foundation	Cross-Cultural Communication in Disability: <ul style="list-style-type: none"> • <i>Using teach back to improve understanding</i> • <i>Cultural understandings of disability</i> • <i>Working with interpreters in the NDIS</i> 	https://www.ceh.org.au/resource-hub/cross-cultural-communication-in-disability/
Centre for Culture, Ethnicity and Health (CEH)	Consumer participation in service planning and decision making A range of strategies that enable current or potential consumers to participate in service planning and decision making.	https://www.ceh.org.au/resource-hub/consumer-participation-in-service-planning-and-decision-making/
Centre for Culture, Ethnicity and Health (CEH)	Cultural Considerations in Health Assessment – Tip Sheet This tip sheet lists issues that should be considered when conducting health assessments with clients from migrant and refugee backgrounds. These issues can affect a client’s health status and their understanding of health and illness, and also impact on future care plans.	https://www.ceh.org.au/resource-hub/cultural-considerations-in-health-assessment-tip-sheet/
Diversity n’ Disability (Migrant Resource Centre North West)	Self-Advocacy and Diversity: A model for CALD inclusion A model to support the growth of self-advocacy among people with disability from CALD backgrounds.	https://eccv.org.au/projects/ndis-transition-projects/

CALD Assist (application)	A free app, which offers a simple way for nursing and allied health clinicians to communicate with patients from CALD backgrounds when an interpreter is not available. It features recorded phrases, translated in 10 languages, commonly used during basic interactions.	https://www.westernhealth.org.au/HealthProfessionals/Pages/CALDAssist.aspx
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